

## Sponsor and donor agreement

1. The terms and conditions of this agreement between ChildFund Australia Ltd (ABN 79 002 885 761) ("ChildFund Australia") and you govern your sponsorship and/or donation ("Contribution") to ChildFund Australia. This agreement replaces any former agreement you may have entered with ChildFund Australia or Christian Children's Fund of Australia Ltd (ABN 79 002 885 761).
2. ChildFund Australia reserves the right to change the terms of this agreement at any time by posting the new version of this agreement on ChildFund Australia's website. You agree to be bound by that version of this agreement.
3. ChildFund Australia agrees to debit your account or debit your credit card account (whichever is relevant) between the 15<sup>th</sup> and 18<sup>th</sup> each month ("Debit Date") for the amount of Contribution nominated by you.
4. You agree that:
  - a) you will confirm with your financial institution that your nominated account can accept direct debits;
  - b) there will be sufficient funds in the nominated account or credit card to cover the amount of the Contribution on the Debit Date;
  - c) you will advise ChildFund Australia if the nominated account or credit card is transferred or closed; and
  - d) you will refund to ChildFund Australia any bank fees we have incurred because a direct debit or debit to your credit account failed because of your failure to advise us of any changes. You agree that ChildFund Australia may add such fees to the amount of your next Contribution.
5. ChildFund Australia reserves the right to change the terms on which you have entered this agreement by giving you 14 days written notice. Changes may include increasing the amount of the Contribution, altering the frequency of payments or altering the Debit Date. You will be bound by such changes unless you advise ChildFund Australia that you do not agree to them by written notice or you verbally advise the Sponsor Relations team on 1800 023 600 between 9am and 5pm EST.
6. You may make the following changes regarding your Contribution by written notice to ChildFund Australia or by verbally advising the Sponsor Relations team on 1800 023 600 at least 10 working days prior to the next Debit Date. All communication to ChildFund Australia must include your ChildFund Australia Reference Number: A00-: 
  - a) defer the Debit Date;
  - b) alter the frequency of debits;
  - c) stop a particular debit;
  - d) suspend debits to your account or credit card for a specified period of time; or
  - e) cancel all debits and terminate this agreement with ChildFund Australia.
7. Where you believe that a debit to your account or credit card (whichever is relevant) has been made without your authorisation ("Unauthorised Debit") you agree to advise ChildFund Australia by written notice or verbally advise the Sponsor Relations team on 1800 023 600 immediately upon becoming aware of the Unauthorised Debit.

8. In the event that you are not satisfied with ChildFund Australia's handling of the Unauthorised Debit you should contact your financial institution who should respond to you within 30 days.
9. ChildFund Australia agrees to refund the amount of the Unauthorised Debit to you where we cannot show that you authorised the Debit.
10. If you would like to visit your sponsored child you agree to contact the Sponsor Relations team at least 3 months prior to your departure date and to comply with all ChildFund Australia Child Protection Procedures.
11. You agree that ChildFund Australia has the right to terminate this agreement by written notice to you in its absolute discretion without giving any reasons.
12. This agreement is obtaining personal information as that term is defined by the Privacy Act 1988 (Cth) ("Personal Information"). By signing this agreement you agree that ChildFund Australia may collect the Personal Information to process your Contribution and consent to ChildFund Australia transferring relevant parts of the Personal Information overseas to its affiliated offices.
13. The governing law of this agreement shall be the law of New South Wales and the parties agree to submit to the jurisdiction of the courts of that state.