

Head of Data and Data Insights

The Head of Data and Data Insights is a new position responsible for leading, implementing and executing ChildFund Australia's data governance and enablement strategy. You will ensure that appropriate data governance structures and resources are in place, and that decision-making across the organisation is supported by best practice data insights and reporting. The role will lead a team of two—a senior and junior data analyst—and collaborate closely with all functional areas of ChildFund Australia—programs, fundraising and operations. You will report to the Deputy CEO, Operations, and will require hands on delivery of data insight projects.

Key Duties

- Forge strong business partnerships with key stakeholders across ChildFund to identify problems, create solutions, and deliver quality data leadership and customer service
- Lead the development and execution of an organisation-wide data governance and enablement strategy and culture through the Community of Data Practice
- Establish appropriate organisational data governance structures and resources to ensure data is managed efficiently and effectively
- Develop and execute the organisational data insights and business intelligence roadmap to enable effective data-driven decision making
- Establish best practices for stakeholder requirement gathering process and define appropriate data architecture for the data products
- Develop and rollout learning strategies to strengthen data literacy across ChildFund
- Ensure appropriate training is provided to users of our systems to ensure they use data effectively
- Implementation of Artificial Intelligence (AI) initiatives to drive business growth.
- Act as Lead Data Privacy Officer and ensure ChildFund adheres to relevant data and data privacy laws and regulations

Qualifications & Experience

- Minimum of 5 years' management experience leading a data team to deliver insights
- Bachelor's degree or equivalent tertiary qualifications specific to data
- Up-to-date knowledge of modern data technologies and platforms and experience designing data products for business leaders
- Proficient with BI (Business Intelligence) and analytical technologies (e.g. Power BI, SQL and Python/R)
- Proficient with data integration tools, ETL/ELT pipeline maintenance, and Cloud Data warehousing platforms
- Demonstrated experience delivering projects using Agile Project management methodology

Desirable

- Working knowledge of program impact, marketing and fundraising
- Experience with the Salesforce Experience ecosystem
- Experience implementing a data warehouse

At ChildFund Australia, all staff must remain alert and responsive to any child safeguarding or sexual exploitation, abuse, or harassment (SEAH) risks. Staff will acquire the knowledge and skills needed to understand our Child Safeguarding and PSEAH policies & procedures, promote strong safeguarding practices, and conduct themselves consistent with these policies.

Skills & Qualities

Leadership and Influence

Adaptability and change management

Creativity, Energy and Motivation

Project Management

Excellent written and verbal communication skills

Critical Thinking

Problem Solving/Problem Solver

Childfund Australia's Values

Respect, Integrity, Collaboration, Change, Empowerment & Excellence

Department: Operations
Location: ChildFund Australia, Level 8, 162 Goulburn Street, Surry Hills NSW 2010
Employment: Full-time
Reports to: Deputy CEO, Operations
Other Information: Must have working rights in Australia.
Please apply at: <https://www.childfund.org.au/work-with-us/>





ORGANISATIONAL CONTEXT

ChildFund Australia is an independent international development organisation that works to reduce poverty for children in developing communities. We partner to create community and systems change which enables vulnerable children and young people, in all their diversity, to assert and realise their rights.

Our vision is a world without poverty where all children and young people can say: “I am safe. I am educated. I contribute. I have a future.”

ChildFund Australia directly manages and implements programs with a range of local partners in Cambodia, Laos, Myanmar, Papua New Guinea, Timor-Leste, Vietnam, and other Pacific nations, and manages projects delivered by partner organisations throughout Asia, Africa, and the Americas. Our work is funded through child and community sponsorship, government grants as well as donations from individuals, trusts and foundations, and corporate organisations.

ChildFund Australia is a member of the ChildFund Alliance – a global network of 12 organisations which assists almost 23 million children and their families in 70 countries. ChildFund Australia is a registered charity, a member of the Australian Council for International Development, and fully accredited by the Department of Foreign Affairs and Trade which manages the Australian Government’s overseas aid program.

HOW WE VALUE YOUR CONTRIBUTION

Remuneration

We provide a remuneration package that is attractive and fair; our remuneration framework ensures that we are aligned with employment conditions and laws, and we benchmark against the local market to ensure we offer competitive employment conditions that are appropriate to our sector.

Leave

You will have access to 20 days of paid annual leave (pro-rated for part-time employees). You are also entitled to personal/carer’s leave, paid parental leave, long service leave and bereavement leave.

Flexible Working Arrangement

ChildFund Australia is supportive of flexible working arrangements; we encourage a culture of flexibility and encourage conversation between yourself and your manager about maintaining work-life balance. If the role allows, employees can choose to work up to 50% of their work hours from home.

Salary Packaging

As a not-for-profit organisation, our employees are eligible for salary packaging. The Australian Taxation Office (ATO) allows us to reimburse you for some of your personal expenses without having to pay any income or fringe benefits tax that would normally be payable. These tax concessions are in additions to the income tax free threshold.

Employee Assistance Program

In case you need help with personal, family or employment-related matters you and your family will have access to free external, professional and confidential counselling assistance. UPRISE, our EAP system, combines multiple wellbeing initiatives to support your mental health and resilience.

Learning and Development

Our approach to learning and development will enable you to have the information, skills, and knowledge needed to do your job and to grow in your position. We build the capacity of our people and support you with on-the-job experience, coaching and formal training.

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OUR MISSION: We partner to create community and systems change which enables vulnerable children and young people, in all their diversity, to assert and realise their rights.

At ChildFund Australia you will be contributing to our programs which protect, educate, and empower children and young people.